

Hamed Kamel Rahimi (He/Him)

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ATTRIBUTES & SKILLS

- Strong communication skills and attention to detail.
- Ability to work in autonomously as well as in a team.
- Punctual, reliable, following work ethics, and well-presented.
- Ability to build positive rapport with clients and colleagues.
- Technical experience and sound computer knowledge.
- Data mining
- Analysis of high-dimensional data.
- Visualizing data.
- Machine learning and deep learning.
- Advanced Statistical knowledge.

SOFTWARE SKILLS

- Python & R
- Tableau
- Rapid Miner
- SPSS
- MS project
- SQL, MongoDB
- WordPress
- Microsoft Office

INTRODUCTION

I am a passionate person and love to embrace changes and challenges. My focus is on professional development and continuous learning in the ICT sector and AI including machine learning, deep learning, and neural networks. I am a strong communicator and willing to work with people. I possess the ability to identify, understand, and translate project requirements into technical solutions using Python libraries like Pandas, NumPy, SciPy, Matplotlib, Seaborn, R, Postgres, and visualization tools. My proven track record shows that I am adaptable to new work settings. Perseverance, determination, and zest to learn new skills are part of my characteristics.

EDUCATION

University of Southern Queensland

Master of Data Science (GPA:5.60) 2022-2023

- Thesis: Identifying and evaluating the effectiveness of state-of-the-art deep learning models to predict Alzheimer's disease.
- Completing a Master's degree provided extensive training and projects in data analytics.
- Conducted research and analysis on the application of machine learning in healthcare settings.
- Hands-on experience in using agile development practices to plan, execute, and deliver ICT projects, such as building and developing a website for a client.
- Extracting, loading, and transforming on big data.
- Developed skills in programming, analytical tools, problem-solving mindset, written communication, cloud computing, and big data management technologies like Microsoft Azure.

University of Northeastern (Canada)

Master of Professional Studies in Analytics, 2021

- Completed coursework in Probability Theory Statistics, Enterprise Analytics, Database Management Systems, and SQL.
- Hands-on experience with structure and semi-structured and unstructured data.

Azad University

Graduate Degree in Business Administration (International Business) 2014-2017

- Completed coursework in Statistics, Finance, Accounting, Operation Research, HR Management and Strategic Management.

Diploma in Mathematics and Physics

EMPLOYMENT HISTORY

Student Enquiry Management ([iconnect](#))

August 2022-current

University of Southern Queensland

Student Inquiry Management is a university department responsible for resolving the student's inquiry on its own or escalating it to another tier.

- Troubleshooting ICT-related inquiries including systems access login, retrieving legacy data, software installation, and debugging.
- Dealing with emails, chats, phones, or face-to-face service points with a wide range of requests and inquiries such as new account creation, printing ID cards, concession enrolment, and graduation.
- Requirement analysis with Oracle service cloud and other internal applications.
- Teamworking in three UniSQ campuses through online communication Tools, like Zoom, Teams, and Oracle.

Key Achievements

- Student satisfaction and showcasing the university's reputation.
- Receiving an experienced badge in the team.
- Achieving a high standard of teamwork, and collaboration with a team of a hundred staff.
- Gaining confidence, time management, and attention to detail.

QUALIFICATION

- Google Data Analytics.
- Python for Data Science (IBM).
- Building Racial & Cultural Literacy (Northeastern University).
- IELTS
- CELTA

Membership

- Australian Computer Society Member.
- Former Member of the Chamber of Commerce, Mines, Industries, and Agriculture.

REFERENCES

- **Dr Michael Lane**
Senior Lecturer (Information Systems)
Email: Michael.Lane@unisq.edu.au
Phone: +61 7 4631 1268
- **Dr Thong Nguyen**
Research Fellow (Agriculture Climate Risk Management)
Email: Thong.Nguyen@unisq.edu.au
Phone: +61 7 4631 5362
- **Ms Glenda Condron**
Manager (Student Online service)
Email: Glenda.Condron@unisq.edu.au
Phone: +61 7 4631 2716
- **Ms Jema Berry**
Coordinator
Email: Jema.Berry@unisq.edu.au
Phone: +61 7 4631 5427

Student Success Advisor Assistant (Advising)

November 2022-June2023

University of Southern Queensland

- Assisting the students with academic integrity misconduct.
- Connecting the students with resources and services.
- Engaging student with their study journey.

Key Achievements:

- Supporting domestic and international students to get back to study and track.
- Empowering and encouraging students with advice from a peer student.
- Feeling fulfilled after assisting the students.

Business Junior Consultant

2018-2020

Taban Consultancy Co

Taban is an infrastructural company installing water and gas pipelines through ventures with the municipality.

- Assisting the company's objectives through SWOT methods.
- Recording, evaluating, and tracking records of the projects in progress.
- Identifying the problems, threats, and opportunities.
- Reporting comprehensive evaluation to the management hierarchy.

Key achievements:

- Prepared and maintained detailed documentation throughout the development lifecycle, including user manuals, and technical specifications.
- Achieved a high level of written and oral communication competency.

Marketing and Sales Representative

2016-2018

Samsung

Samsung store purchasing mobile phones, accessories and providing technical support.

- Troubleshooting technical issues
- Customer services
- Engaging in customer conversations and interaction.

Key achievements:

- Sales growth and increased net profit.
- Increased brand awareness.

Publications:

1-Identifying and Evaluating the Effectiveness of state-of-the-art Deep Learning Models to Predict Alzheimer's Disease. (Australasian Conference on Information Systems), Wellington 2023. It is still under review.

2-Effects of the Strategic Orientation on Small and Medium-sized Business Entrepreneurial Skills in the Carpet Industry. Domestic science journal.